

NACC000002

## How to Manage Workplace Conflict - Online



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HELLO THERE, OUR DREAM IS TO HELP YOU **MAKE GREAT HAPPEN**



Payment options

OVERVIEW

### Make a difference in your workplace

What do you do when conflict arises in the workplace? Get better prepared with the right strategies to turn the situation into a constructive one and develop skills to stop it manifesting. By completing this course, you will be able to identify the warning signs and different types of conflict, understand how it develops and learn the steps to resolve it constructively.



### LOCATION/S

Online



### DURATION

Online: up to 12 weeks / 1.5 hours

COURSE DETAILS

### Course delivery options

WORKLOAD	LOCATION	DELIVERY
1.5 hours	Online	Online

### Key dates

For key start dates for each location visit the online brochure for this course (under the course details tab).

[tafebrisbane.edu.au/course/10554](http://tafebrisbane.edu.au/course/10554)

### Entry requirements

This short course has no formal entry requirements.

If you're under 17 years of  
[...more online](#)

### Resources required

You must have access to a personal computer with internet access and relevant software in order to complete the

[...more online](#)

COSTS

### What are my payment options

No matter what your circumstances, TAFE Queensland Brisbane has a payment option to suit you. If you are unsure of what's right for you, call us on 1300 712 007. We're here to help.

[...more online](#)



**FULL FEE | \$155**

This is the total cost of the course.

**Got a question?**  
[Enquire about your full fee study options](#)

OUTCOMES

### Outcome

Statement of Completion

By completing this course, you will be able to:

**ARE YOU READY TO TAKE  
THE NEXT STEP ON YOUR  
PATH TO GREAT?**

Accurate as at 8 January 2018. For the latest information see:  
[tafebrisbane.edu.au/course/10554](http://tafebrisbane.edu.au/course/10554)

RTO 0275  
CRICOS 03020E





OUTC

- define what conflict is
- identify different types of conflict and understanding how it develops
- learn the steps to resolve conflict constructively, and
- identify the warning signs of conflict.

UNITS

**Units**

Get better prepared with the right strategies to turn the situation into a constructive one and develop skills to stop it manifesting.

**Disclaimer**

Not all electives available at all campuses

**Enrol today to secure your spot in this course.**

**HOW TO ENROL**

**Enrol now!**

**You're ready if you've:**

- checked your important dates (under the course details tab)
- checked you meet the entry requirements (under the course details tab)
- checked your course costs and know which payment option is right for you (under the costs tab)
- Read the [student rules](#) and [refund policy](#)

All done? Then you're ready to enrol

**Make your future happen**

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