Statement of Tuition Assurance (VET)

1. Tuition assurance requirements
   Under the provisions of Schedule 1A of the Higher Education Support Act 2003 (HESA); and Chapter 3 of the VET Provider Guidelines, TAFE Queensland Brisbane must comply with the VET tuition assurance requirements. Tuition assurance protects students in the event that TAFE Queensland Brisbane ceases to provide the program of study they are undertaking. The definition of ‘ceasing to provide a course of study’ is set out in Chapter 3 of the VET Provider Guidelines.

2. Membership of TAFE Directors Australia (TDA) tuition assurance scheme
   TAFE Queensland Brisbane has met the VET tuition assurance requirements through its current membership of the TAFE Directors Australia tuition assurance scheme.
   TAFE Directors Australia (TDA), GPO Box 826, Canberra ACT 2601.
   Tel: 02 6205 4600, Web: www.tda.edu.au.

3. What happens if TAFE Queensland Brisbane ceases to provide a VET program of study?
   In the event that TAFE Queensland Brisbane ceases to provide a VET program of study in which a student is enrolled, TDA will provide, in writing, a VET tuition assurance offer advising the affected students of the options available to them. TDA will provide this offer within twenty business days after it knows, or should know by reasonable enquiries, that TAFE Queensland Brisbane has ceased to provide the VET program of study. The written offer will instruct the student on how and when to notify TDA of the choice they make for each affected VET unit.
   The student is entitled to a choice of:
   • VET Course Assurance Option
   OR
   • VET Tuition Fee Repayment Option

4. VET course assurance option:
   Under the VET course assurance option, a student will be offered a place in a VET program of study leading to the same or comparable qualification, with a second provider. If the student accepts this option, TDA will make all the necessary arrangements to ensure the student is able to enrol with the second provider. A student will receive full credit from the second provider for any VET units of study successfully completed at TAFE Queensland Brisbane. There will be no requirement on the part of the student to pay the second provider any VET tuition fee for any replacement VET units (that is, units that the student had commenced but not completed because the VET program ceased to be offered).
   The second provider may have different VET tuition fees for VET units of study within the VET program of study that TAFE Queensland Brisbane ceased to provide.
   A student is not obliged to enrol in a VET program of study with a second provider offered by TDA under the VET course assurance option.

5. The VET tuition fee repayment option:
   Under the VET tuition fee repayment option, TDA undertakes to pay the student the total of any up-front VET payments already paid by the student for any VET units of study they have commenced but not completed because the VET program ceased to be offered. Students selecting this option will also have their FEE-HELP balance re-credited for the uncompleted VET units.

6. VET programs of study for which TAFE Queensland Brisbane has TDA tuition assurance
   All programs offered by TAFE Queensland Brisbane that are approved under the VET FEE-HELP scheme and in accordance with the program requirements of clause 45 of Schedule 1A of the Higher Education Support Act 2003 are covered by the TDA scheme.

7. Publication methods
   Website - this Statement of Tuition Assurance (VET) will be made public to students on the TAFE Queensland Brisbane website.
   At enrolment – Students will be advised about where the Statement of Tuition Assurance (VET) may be obtained as part of their enrolment information.