SWISS EXCELLENCE HOSPITALITY AND PATISSERIE STUDY TOUR PROGRAM

DATES
13 – 25 OCTOBER 2016

COST
A$ 6,100*

NUMBER OF PLACES
20 STUDENTS

LOCATION
LAUSANNE/GENEVA, SWITZERLAND

PARTNER INSTITUTE
ECOLE HÔTELIÈRE DE LAUSANNE (EHL)

ACCOMMODATION
IBIS CRISSIER

ELIGIBILITY

§ SIT50313 Diploma of Hospitality
January 2016 domestic student intake

§ SIT50313 Diploma of Hospitality (incorporating SIT31113 Cert III in Patisserie) - January 2016 domestic student intake

PROPOSED LINK TO COMPETENCY

Hospitality:

§ BSBDIV501A Manage diversity in the workplace

§ BSBMGT515A Manage operational plan

§ SITXMG501 Establish and conduct business relationships

§ SITHIND301 Work effectively in hospitality service

Patisserie:

§ BSBMGT515A Manage operational plan

§ SITXCC501 Manage quality customer service

§ SITHKOP403 Coordinate cooking operations

§ SITXMG501 Establish and conduct business relationships

§ SITPAT402 Produce chocolate confectionery

§ SITPAT306 Produce desserts

§ SITPAT305 Produce petits fours

PROGRAM OVERVIEW

Students will have the opportunity to participate in workshops over 5 days taught by EHL professors. Participants may gain an understanding of the hospitality industry through a mix of theoretical and practical classes:

§ Service Workshop (theory and practice)

§ Different service styles, Fine Dining service etc..

§ Trends in Hospitality

§ Innovation & Creativity

§ International Business Protocol-Executive Dress Code & Dining Protocol

§ Cultural awareness and Communication

§ Meetings organization and preparation

§ Group projects presentation

§ Social Media and the Hospitality industry worldwide

§ Experience Swiss service excellence through afternoon visits of local hospitality-related venues

Students will also have the opportunity to be immersed in Switzerland cultural activities including:

§ Vineyard visit

§ Day visit to Bern

§ Chocolate and praline creation workshop

§ Chillon castle cruise

§ Day visit to Geneva

VISA REQUIREMENTS

N/A for travel under 90 days for Australian citizens.

PROGRAM INCLUSIONS

§ Return flights

§ 3 star twin share accommodation including breakfast

§ comprehensive travel insurance

§ airport transfers

§ vineyard and 5 star hotel visits

§ tuition and material fees with partner institute including lunch on workshop days

§ contribution to study tour leader costs

§ $250 non-refundable administration fee

Students will be required to arrange their own visa (if identified), passport (with 6 months validity), organised excursion costs payable upon entry and cover their own personal spending/incidentals ie meals and in-country transport not included.

Ten x $2,000 student grants funded through the Department of Education Endeavour Mobility program will automatically be awarded to the top 10 students to assist in reducing costs for the program.

Ten x $1,000 student bursaries funded through the Commercial Scholarship Hospitality Industry fund will be automatically awarded to the remaining 10 successful students.

Student fundraising activities can also be arranged through your faculty to further assist in reducing costs for the program.

ENQUIRIES

Faculty: Business, Tourism, Hospitality and Personal Services
Team: Hospitality and Patisserie
Administration office: South Bank campus, D block, level 2
Study Tour Leader: Cameron Levi
Email: CotahGeneralEnquiry.brisbane@tafe.qld.edu.au

INFORMATION SESSION DATE
25 FEBRUARY 2016 - 6PM
SOUTH BANK CAMPUS - C1.1411 AUDITORIUM

APPLICATION OPEN DATE
24 MARCH 2016

APPLICATION DUE DATE
15 APRIL 2016

MANDATORY PRE-DEPARTURE SESSION
18 MAY 2016

Refer to the application page in the Study Abroad prospectus for further details on how to apply.

Students will be advised of the outcome by 4 May 2016

*Price and information is subject to change.