

Diploma of Travel and Tourism Management

VET  
TRAINING



HELLO THERE, OUR DREAM IS TO HELP YOU MAKE GREAT HAPPEN



Industry endorsed



University Pathways



Payment options



Student satisfaction



\$5075 VET Student Loan available

OVERVIEW

The sky's the limit

Dive into the tourism and travel industry. Learn to provide specialist international advice, research and prepare tourism business documents and coordinate marketing activities to prepare you for a job in a diverse range of travel and tourism businesses.

In the first semester, you will learn about tour creation, tourism product and sales, sustainability, business and marketing. In the final semester you will look at advanced tourism business operations, finance and management.

LOCATION/S

South Bank

DURATION

Full time: 1 year / 3 days per week

COURSE DETAILS

Course delivery options

| WORKLOAD                     | LOCATION   | DELIVERY  |
|------------------------------|------------|-----------|
| Full time<br>3 days per week | South Bank | Classroom |

Key dates

For key start dates for each location visit the online brochure for this course (under the course details tab).

[tafebrisbane.edu.au/course/17050](http://tafebrisbane.edu.au/course/17050)

Entry requirements

This qualification has no formal entry criteria however TAFE Queensland Brisbane has the [...more online](#)

Resources required

It is recommended that students have access to a reliable internet connection to access TAFE Queensland's online learning [...more online](#)

Important Information

Study Abroad:

TAFE [...more online](#)

What are my payment options

No matter what your circumstances, TAFE Queensland Brisbane has a payment option to suit you. If you are unsure of what's right for you, call us on 1300 712 007. We're here to help.

[...more online](#)

COSTS



FULL FEE | \$9,690

This is the total cost of the course.

Got a question?  
[Enquire about your full fee study options](#)



SUBSIDISED | \$6,645

The Queensland Government will offset the cost of study for **eligible students**. You will still need to pay for a portion of your study costs. The amount above is what you will need to pay.



CONCESSION | \$5,735

You are eligible for the concession price of a course if you are eligible for subsidised training, and are listed on an Australian Government Low Income Health Care Card or Pensioner Concession Card, if you are Aboriginal or Torres Strait Islander, you hold a Department of Veterans' Affairs Pensioner Concession Card, or if you have a disability. [Further information about concessions.](#)

## Outcome

SIT50116 Diploma of Travel and Tourism Management

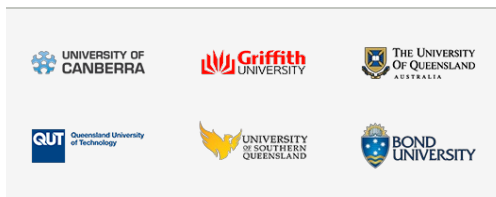
### University pathways

If you want to go on to further study at university, TAFE Queensland has a pathway option to get you there. In many cases, completing one of our diplomas will give you a full year of credit towards a degree with one of our partner universities. That means cutting down the amount of time you need to complete your degree, or even enrolling straight into the second year of your university course.

More info:

[Learn more about University Pathways](#)

### Our pathway partners include:



### Job prospects

- Inbound sales manager
- Inbound groups manager
- Travel Agency Manager
- Tour Operations Manager
- Visitor information centre manager
- Sales Manager
- Reservations manager
- Product development manager
- Marketing Manager
- Incentives manager

## ARE YOU READY TO TAKE THE NEXT STEP ON YOUR PATH TO GREAT?

**Enrol today to secure your spot in this course.**

### HOW TO ENROL

#### Enrol now

#### You're ready if you have:

- checked your important dates (under the course details tab)
- checked you meet the entry requirements (under the course details tab)
- checked your course costs and know which payment option is right for you (under the costs tab)
- Read the [Student Rules and Withdrawals and Refund Policy](#)
- Created your [Unique Student Identifier](#) and can provide this to TAFE Queensland.

**All done? You're ready to enrol**

## Units

The successful achievement of this qualification requires you to complete all core and 11 elective units from the list below. Electives may differ between TAFE Queensland locations and regions.

### Stage 1

|            |  |          |
|------------|--|----------|
| SITTIND001 | Source and use information on the tourism and travel industry                  | Core     |
| SITXCCS002 | Provide visitor information  | Elective |
| BSBWRT401  | Write complex documents  | Elective |
| BSBSUS401  | Implement and monitor environmentally sustainable work practices               | Elective |
| SIRXMKT002 | Use social media to engage customers   | Elective |
| SITXMPR004 | Coordinate marketing activities  | Elective |
| SITTTSL006 | Prepare quotations   | Elective |
| SITTTSL004 | Provide advice on Australian destinations                                      | Elective |
| SITTTSL016 | Provide specialist advice on cruises   | Elective |
| SITTGDE005 | Prepare and present tour commentaries or activities                            | Elective |
| SITTGDE010 | Prepare specialised interpretive content on cultural and heritage environments | Elective |

### Stage 2

|            |  |          |
|------------|--|----------|
| SITXCCS007 | Enhance customer service experiences                   | Core     |
| SITXHRM003 | Lead and manage people                                 | Core     |
| SITXMG001  | Monitor work operations                                | Core     |
| SITXMG002  | Establish and conduct business relationships           | Core     |
| SITXCCS008 | Develop and manage quality customer service practices  | Core     |
| SITXCOM005 | Manage conflict  | Core     |
| SITXHRM001 | Coach others in job skills                             | Elective |
| BSBDIV501  | Manage diversity in the workplace                      | Core     |
| SITXWHS003 | Implement and monitor work health and safety practices | Core     |
| SITXFIN002 | Interpret financial information                        | Core     |
| SITXFIN003 | Manage finances within a budget                        | Core     |
| SITXFIN004 | Prepare and monitor budgets                            | Core     |

### Disclaimer

Not all electives available at all campuses

### Apply through QTAC

Making TAFE one of your top QTAC preferences is a great way to maximise your career choices and gain the hands-on skills you need to operate in the real world.

We offer hundreds of pathways to university, including dual awards, credit arrangements with some of the country's top universities, and options to increase your OP so you can gain entrance to the tertiary course of your dreams.

[More about applying through QTAC](#)

### Recognition of prior learning

Fast-track your way to a formal qualification by earning credit for the things you already know. Getting recognition for the skills you've gained from the workplace or previous learning means less study time for you, and getting the paper to prove you're qualified a whole lot sooner.

### Make your future happen

[Connect with TAFE on Facebook](#)

